



Ways to Bank Fees and Charges

Schedule of Fees and Charges

Ways to Bank

E channels	Charges
Contact Center / IVR	
Enquiry on Account balance	Free
Enquiry on Account last 5 transactions	Free
Enquiry on Credit Card balance	Free
Enquiry on Credit Card last unbilled transactions	Free
Own Accounts Transfer	Free
Credit Card payment	Free
Contact Center / Talk with our Agent	
Report lost or stolen D/C card	Free
Activate D/C card	Free
Enquiry on ATM & Branches locations	Free
Submit feedback or complaints	Free
Enquiry on Account balance	Free
Enquiry on Account last 5 transactions	Free
Enquiry on Credit Card balance	Free
Enquiry on Credit Card last unbilled transactions	Free
Own Accounts Transfer	Free
Fund Transfer Credit Card payment	Free
Within Bank Transfer	Free
Enable and disable online banking service	Free
Enquiry on all ABQ products	Free
First Cheque Book charges	Free
Charges for Next Small Cheque Book (25 Leaves)	QAR 15 per Cheque Book
Charges for Next Big Cheque Book (50 Leaves)	QAR 18 per Cheque Book
Pearl Point Redemption	Free
Change IVR TPIN	Free
Debit Cards Create / Change PIN	Free
Credit Cards Create / Change PIN	Free
Reset Withdrawal and Freq exceed	Free
Cards link	Free
Card Magnetic Strip Activation while travelling	Free
Activation of IVR TPIN (Telephone Pin) Registration	Free
Debit Cards Replacement	QAR 50
Credit Cards Replacement	QAR 100

Setup EPP on credit card	QAR 20
Easy Payment Plan (EPP) Cancellation fee	QAR 20+ due interest
Enquiries of Loans or bills paid	Free
Temporary cards limit open	QAR 100
Enquiry on Online Banking Related Issues	Free
IVR Registration Request	Free
Online and Mobile Banking	
Online & Mobile Banking Service Registration	Free
Accounts	
Enquiries on Account balance & transactions	Free
View Account Statement	Free
First Cheque Book charges	Free
Charges for Next Small Cheque Book (25 Leaves)	QAR 15 per Cheque Book
Charges for Next Big Cheque Book (50 Leaves)	QAR 18 per Cheque Book
Local Currency Fund Transfer below QAR 1 Million (within Qatar)	QAR 4
Local Currency Fund Transfer QAR 1 Million and above (within Qatar)	QAR 6
Remit to India	QAR 15
International Currency Fund Transfer	QAR 15
Correspondent Bank charges for Sender/ Remitter	QAR 15 + USD 20 or equivalent + any other charges may applied by the beneficiary bank
Setting Up Standing Orders	Free
Amending standing order via online and mobile banking	Free
Western Union Transfer	Minimum of QAR 15 subject to the transferred amount and the destination country
Minimum Initial Deposit in Qatari Riyals or Other Currencies	QAR 50,000 or equivalent
Early Closure of Deposit	1% discount on the interest granted to the customer from the date of deposit till the date of the breakage

Internal Transfer (Within Ahlibank)	Free
Internal Transfer Local Currency – Within Qatar (for transactions less than QAR 100)	60 Dirham
Certificate of Confirming Balance of Account	QAR 25
Issuance of IBAN Letter	QAR 25
Cards	
Debit Card Renewal	Free
Debit Card Replacement	QAR 50
Debit Card Create / Change PIN	Free
Activate Debit Card	Free
Stop Debit Card	Free
Enquires on Credit Card Accounts	Free
View Credit Card Statement	Free
Credit Card Payments	Free
Redemption of Pearl Points	Free
Request Additional Credit Card	Free
Credit Card Renewal	Free
Credit Card Replacement	QAR 100
Credit Card Create / Change PIN	Free
Activate New Credit Card	Free
Stop Credit Card	Free
Open country for cards	Free
Setup Easy Payment Plan (EPP)	QAR 20
Easy Payment Plan (EPP) Cancellation fee	QAR 20+ due interest
Utility Services	
Pay Kahramaa bills, Pay Deposit & Service Reconnection fees	Free
Pay Ooredoo bills, Data Recharge & Top-ups	Free
Pay Vodafone bills, Data Recharge & Top-ups	Free
SMS Banking	
SMS Banking Service Registration	Free
SMS Alerts	Free
Alert SMS on every transaction done on the account	Free

ATM's	
Withdraw Cash	Free
Within Bank Transfer	Free
Kahramaa Bill Payment	Free
Ooredoo Bill Payment	Free
Hala Top-up	Free
Credit Card payments	Free
Debit Card Create/Change PIN	Free
Credit Card Create/Change PIN	Free
Print Mini Statement - Accounts	Free
Print Mini Statement – Credit Cards	Free
Cash and Cheques Machines (CDM's)	
Deposit Cash	Free
Deposit Cheque	Free
Withdraw Cash	Free
Within Bank Transfer	Free
Kahramaa Bill Payment	Free
Ooredoo Bill Payment	Free
Hala Top-up	Free
Credit Card Payments	Free
Debit Card Create/Change PIN	Free
Credit Card Create/Change PIN	Free
Print Mini Statement - Accounts	Free
Print Mini Statement – Credit Cards	Free

Terms and Conditions apply

Please also refer to our:

- ‘Ways to Bank’ brochure
- ‘Ways to Bank terms and conditions’ brochure

For further information please also visit
ahlibank.com.qa or call us on +974 4420 5222